

DentiMax Remote Training Outline: Standard Package

Before Our First Session

Prior to our first training session please take some time to go through the practice set up as outlined below.

We will review these settings in our first session as some setup items need to be setup before we can begin training, but we will not spend a large amount of time on this to ensure we train on the key elements of the software to best prepare you and your staff for going “live.”

DentiMax Set-Up: Practice Info

Set Up the Practice

Set Up Users

Set Up Security

(Covered with Doctor alone. Think about each team member & transactions they need to access based upon their job descriptions)

Set Up Providers

Set Up Resources

DentiMax Set-Up: Accounting

Set Up Fee Schedules

Enter Insurance Plan

Set Up Default Coverage Tables

Set Up Service Classes

Set Up Service Codes

Set Up Accounting Codes

Related Educational Video Links

[Customizing the Home Screen](#)

[Bookmarking Screens](#)

[Creating and Using Modules](#)

[Creating a Code](#)

[Creating Rx Templates & Issuing Prescriptions](#)

[Creating a New Medical Alert Code](#)

Notes:

Session 1: Review / Scheduler / New Patient / Charting

Step 1: Key Settings Review

Practice Info Settings Section

Default Provider Set Up

Provider's ID #'s

Step 2: Training Topics in this Session

How to Utilize the Scheduler

Add New Patient Appointment

Insurance Entry / Plan Management

Check In / Check Out

Menu Options in Chart

Customize Buttons in Chart

View and Entry Mode

Chart Tabs

Perio Charting

X-Ray / Intra-Oral Camera Image Review

Posting from the Chart

Clinical Note Templates

Lab Case / Order

Creating Treatment Plans

Relevant Educational Video Links

[Creating a New Appointment or Patient](#)

[Clipboarding a Dental Appointment](#)

[Dental Office Scheduling](#)

[Entering Manual Recall Frequency](#)

[How to Set Head of Household](#)

[Insurance Webinar](#)

[Lab Case Tracking and Organization](#)

[Creating Clinical Notes](#)

[Perio Exams](#)

[Clinical Charting Webinar, Pt. 1](#)

[Clinical Charting Webinar, Pt. 2.](#)

Notes:

Session 2: Ledger Function

Step 1: Key Settings Review

Posting to the Ledger	Claims and Pre-TX Claims
Ledger Function	Editing Treatment Plans
Print Statement	NEA Attachments and Quick Eligibility

Relevant Educational Video Links

Post Procedures to Ledger from Chart Screen	Detailed Ledger Webinar
How to Create a New Billing Number	Issuing a Patient Refund
View Options on Ledger	Updating Fees on Treatment Plan
Basic Ledger Use	

Notes:

Session 3: Reports / Add-On Modules

Step 1: Key Settings Review

Reports / Favorites: Recall / Referrals	Web Kiosk
Text Messaging	DrFirst/E-RX (*can be added w/ Monthly fee)

Relevant Educational Video Links

Finding reports in DentiMax	DentiMax Texting *
Finding the Right Type of Report or Statement	DentiMax E-Rx *
Managing Insurance Claim Reports	DentiMax Software Overview
DentiMax Web Kiosk	

Notes: