



## DREAM SENSOR CARE PACKAGE

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The Dream Sensor Care Package is offered to our customers as a process to ensure the continuous reliability of the Dream Sensor, as well as provide technical support to sensor users. Included in the package are the following benefits:

- **Free access to the Loaner Sensor Program** - Dream Sensor Care Package subscribers are entitled to free, temporary use of loaner sensors during a repair period. Non-subscribers are required to pay a \$300 fee each time a sensor requires repair. The only cost to subscribers is shipping to and from the customer.
- **Dial In your perfect image** - We personally work with you to make your x-ray images not only diagnostic, but as perfect as possible. Based on the model of your x-ray head(s) we identify the perfect exposure level and then use the software settings to customize the image to your unique preferences. If you like a darker image, sharper image, or smoother image, we set up your system to produce that image. The end result is your very own Dream Sensor x-ray image.
- **Unlimited Support** - The Dream Sensor Care Package includes unlimited technical support. With your permission, we log into your computer to see exactly what you see. It's as if we are sitting right next to you. This enables us to find and resolve possible issues quickly and efficiently and provides us the ability to give you timely answers to maximize your productivity. If you run into difficulties, just call us and we will take care of you.
- **Initial and Annual Training** - We help you hit the ground running with two training sessions (typically one hour per session). In your first session, our trainers will remote into your computer and "handhold" you and your staff through taking x-rays and using the software. The second session will train you on techniques and the more advanced features of the software. If you choose, we can offer a custom class where we can answer your specific questions and cover items of your choice. If you experience staff turnover or just need a refresher course, simply request more training. As part of the Package, and get two of these one hour training classes each year, so you and your staff can maintain or improve your skill levels.
- **Discount on Extended Product Replacement Plan** - As an added benefit, we offer a \$100 discount on the purchase of an Extended Product Replacement Plan for each sensor purchased. The normal price of the plan \$549 for a Size 1 sensor and \$749 for a Size 2 Sensor.



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We want you and your staff to get the most out of your DentiMax Dream Sensor and the Care Package is how we do it. We look forward to being there for you as you learn and use your DentiMax Dream Sensor.

### **PRICING**

The Dream Sensor Care Package is available at \$49 per month (up to three sensors per office location) with a 12 month commitment for customers. As an alternative, the Package can be paid for on an annual basis at a total price of \$500. Both alternatives include an automatic renewal feature to ensure continuous availability of the Package benefits. Customers who wish to discontinue participation may cancel at the end of their commitment. No refunds are made for partial use of the benefit term and no early cancelation of the monthly commitment is permitted.