DentiMax Cancelation Policy

You may cancel your order before we ship it (in the case of physical items like sensors and positioners) or install it on your computer (in the case of software). Once a physical item has been shipped or software has been installed on your computer, the sale is considered final. Shipping is defined as physical components that leave the DentiMax premises via UPS, or other possible designated shipping carrier, and are en route to your address. As soon as a physical item leaves the DentiMax facility, it is considered “shipped”. Installation is defined as DentiMax software that has been installed on your computer.

If you have any questions concerning our cancelation policy, please call us at (800) 704-8494.